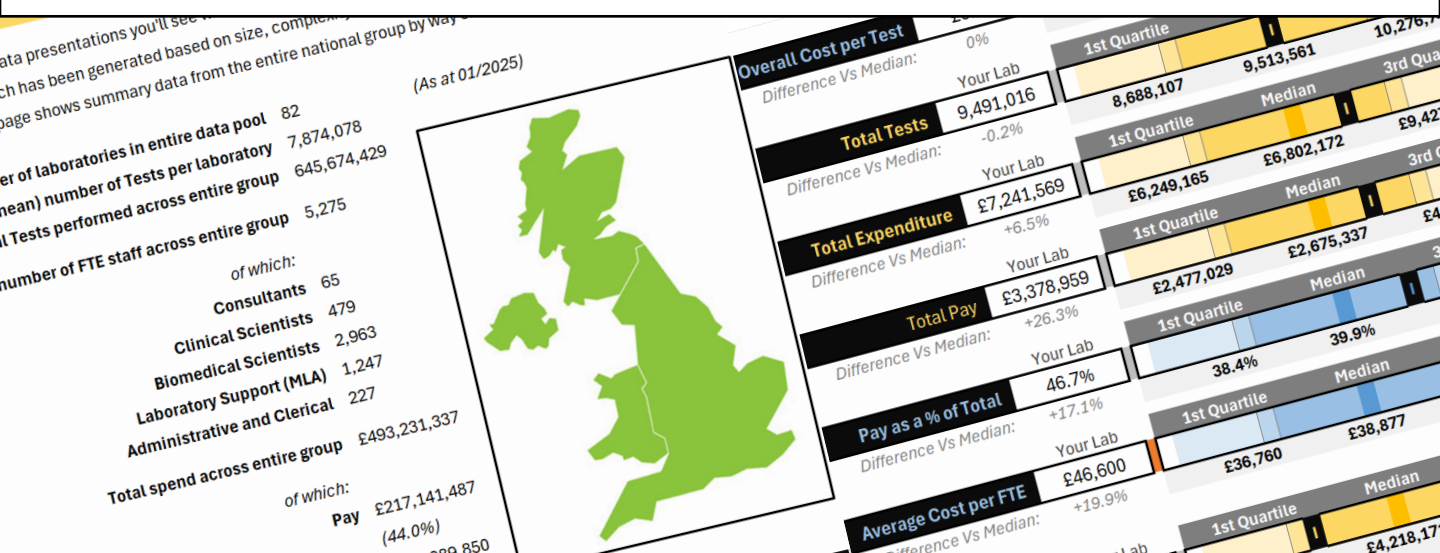




The Benchmarking Partnership

Keele University



NATIONAL PATHOLOGY BENCHMARKING SERVICE

The long-standing National Pathology Benchmarking Service at Keele University has been completely re-built from the ground-up for 2025 to better enable your Pathology/ Laboratory service to:

- Gain access to essential activity, workforce, and cost efficiency data, using an advanced peer grouping methodology based on size, complexity and service delivery model to provide relevant and meaningful comparison
- Provide independently verified evidence of your performance successes and challenges to your stakeholders and senior management teams
- Gain a clear understanding of the key factors impacting on your overall performance, including those which cannot be changed or influenced
- Identify areas where further cost efficiency improvements could be made
- Compare changes in your own performance vs last year, as well as vs a relevant comparable peer group and overall national data
- Access detailed staffing and skill mix data as a crucial tool to aid your workforce planning strategies

Discover how the re-launched benchmarking service could help your laboratory....

www.thebenchmarkingpartnership.com

Process Overview Highlights

Fair and relevant comparison on an “apples with apples” basis is achieved through our most advanced peer grouping system ever:

- *Separate peer group for each discipline, all of which are created based on workload volume, complexity, and service delivery model*
- *Peer groups are not pre-set; each one is generated individually around the data provided by the laboratory to ensure that the closest matches are found from our national dataset*
- **New:** *Comparison with your 2024 data for key high-level metrics illustrates change and progress (new subscribers for 2025 can retro-fill key data)*



Streamlined data collection process maximises bang-for-buck in the balancing of data collection requirements vs value provided by the reports:

- *Shortest and most compact questionnaires since the programme began in 1994, including optional non-essential sections*
- *Help and support available from the benchmarking team throughout the process, including review and Q&A session(s) via Teams*
- *Multiple opportunities to review draft reports, submit amended data where required, and ‘sign off’ your data prior to production of final version reports*



Fully confidential process, with no sharing of your identifiable data to anybody outside of your laboratory:

- *Data are fully anonymised, with only the ranges of responses from the peer group detailed within the reports (no identifiable or individual lab data)*
- *Option to ‘hide’ your data within your report for external sharing, showing only a visual comparison of your relative performance vs your peer group*
- *Reports and any data-related queries/follow-up analyses etc for your laboratory will be sent only to the designated contact(s) within your laboratory. The only people who will see your data are you (and us).*



Brand new compact and clear report layout with a range of visual indicators help you to quickly and easily identify the key messages from your data:

- *Reports focus on comparing data from your laboratory with your comparable peers, using clear visual indicators to show your position relative to the group*
- *Summary dashboards are accompanied by more detailed analyses, allowing either a quick overview of the key messages, or a more detailed deep-dive into the data*
- *Multiple visual indicators quickly highlight where you are an outlier, but with no inference of “good or bad performance”.*



Key Performance Data Summary

Your reports will include a range of metrics to help identify key performance indicators, and the underlying components contributing towards those calculations

Workload section provides comparative analyses of volume, casemix and complexity, and highlight where you might be able to generate cost savings through standardisation, consolidation, or conformance with best practice:

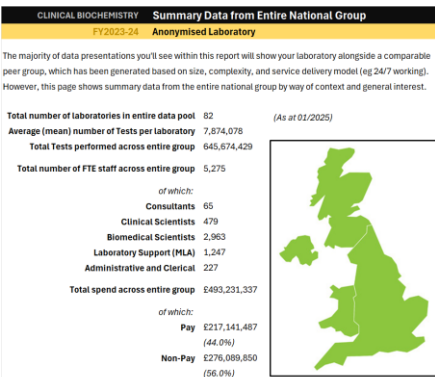
- Test volume data for individual tests, including new demand optimisation tools
- Expanded detail for key marker tests in Blood Sciences disciplines and Microbiology & Infection provide rich information around source of workload and outward referrals, including invaluable data for reconfiguration models
- New expanded workload for Histopathology and Cytology provide detailed views on volume, casemix, and complexity
- Turnaround times data for selected key marker tests

Staffing and skill mix analyses will show you how your workforce compares with your peers, and how your most valuable resource contributes towards the output and cost efficiency of your department:

- Staffing data analysed at both job role and pay band levels
- Productivity data show output by job role and pay band
- Expanded skill mix data for key job roles dig deeper into the detail for Medical Staff, Biomedical Scientists, Clinical Scientists, and Laboratory Support Workers
- Expanded data analyses for Consultant job roles

New finance section will help you to understand the key drivers behind your cost per test/request, and will highlight the bigger picture in terms of cost per capita and wider organisation spend:

- Cost per test/request is shown in context of key contributing factors to ensure that it is never presented in isolation, and helps you to understand why it may vary from that of your peers, and where changes to your service could impact on it
- Normalised activity calculations for Blood Sciences aligns your key profiles with those of your peers, eliminating the impact of ‘additional’ profile tests on cost efficiency calculations
- Expanded non-pay section provides further detail to help better understand where you might be getting a better or worse “deal” than your peers



Activity Data Overview: Total Requests, Specimens, Blocks and Slides									
	2023	2024	2025	2026	2027	2028	2029	2030	2031
Total Requests	82,033	87,447	22,054	24,808	17,239	8,804	10,426	0	1,000%
Total Specimens	131,819	33,823	57,732	108,322	131,844	105,845	0	0	100.00%
Total Positive Results	254,217	1,041,173	1,041,173	1,041,173	1,041,173	1,041,173	0	0	100.00%
Total Large Blocks	4,552	42	242	2,988	3,212	5,578	0	0	88.89%
Total Positive Thin Slides	97,318	97,318	97,318	97,318	97,318	97,318	0	0	100.00%
Total Small Blocks	19,101	1,173	1,173	1,173	1,173	1,173	0	0	100.00%
Total Immunochemistry	134,180	15,198	20,836	27,835	50,771	88,120	0	0	100.00%
Total Unrelated Slides	9,282	12,322	12,322	12,322	12,322	12,322	0	0	100.00%
Total Call Blocks	0	0	0	0	0	0	0	0	0.00%



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NATIONAL PATHOLOGY BENCHMARKING SERVICE Pricing Information for 2025

Standard Subscription - £5,000 (+VAT)

Allows submission of one set of questionnaires and receipt of an individual PDF report for each of the following disciplines:

- *Clinical Biochemistry*
- *Haematology (including Blood Transfusion)*
- *Immunology (where provided)*
- *Additional combined "Blood Sciences" report will also be provided**
- *Microbiology and Infectious Diseases (including Virology)*
- *Histopathology and Cytology*

Single-discipline-only subscriptions are also available for £2,500 (+VAT)

*Submission of data as a fully combined Blood Sciences department is also available

Discounted rate and additional network-level analyses available for complete networks

For all enquiries, or to arrange a no-obligation Q&A session with a member of our team to find out whether this service might be right for you, please contact us at:

info@pathology.support

www.thebenchmarkingpartnership.com